

2018 Yellow Command Full-Scale Exercise (FSE)

After-Action Report, Executive Summary

November 19, 2018



EXECUTIVE SUMMARY

The 2018 Yellow Command Full Scale Exercise was designed to engage all levels of Emergency Operations Centers (EOCs) and promote collaboration between jurisdictions and agencies as will be necessary in a catastrophic earthquake. Participants included the 12 Bay Area counties, more than 40 incorporated cities, and partners such as the California Governor’s Office of Emergency Services, California Department of Social Services, National Weather Service, Federal Emergency Management Agency Region IX, and the American Red Cross.

The exercise tested five core capabilities and evaluated five objectives as summarized in Table ES-1.

Table ES-1: Core Capabilities and Exercise Objectives

<p>Core Capabilities:</p> <ul style="list-style-type: none"> • Mass Care Services • Public Health, Healthcare, and Emergency Medical Services • Situational Assessment • Logistics and Supply Chain Management • Public Information and Warning
<p>Objectives:</p> <ol style="list-style-type: none"> 1. Implement local government plans to establish and operate at least four shelter sites. 2. Activate and operate local and Operational Area EOCs in support of care and shelter operations. 3. Utilize regional information sharing and management processes and systems, including but not limited to WebEOC, to establish and maintain a regional common operating picture and situational awareness, among participating EOCs, during a simulated emergency event. 4. Coordinate response efforts between State and local governments, and care and shelter partners, to establish and operate shelter facilities across the region. 5. Activate the Bay Area Joint Information System.

Through observations of the 55 activated Emergency Operations Centers and 18 full scale shelter sites, post-exercise debrief conversations, and review of participant feedback forms, evaluators identified several strengths and areas for improvement. A summary of the notable strengths and improvement recommendations common to all participants are included in this executive summary.

The comprehensive analysis and Regional Improvement Plan is presented in the full After Action Report which is designated “for official use only” and available to participating Bay Area UASI jurisdictions.

Strengths

- Cities and counties throughout the Bay Area demonstrated successful activation and operation of shelters.
- Representation of state and federal agencies within the Operational Area Emergency Operation Centers proved beneficial by enhancing coordination.



- Bay Area agencies practiced regional coordination through a series of multi-agency calls per established regional plans.
- State agencies prioritized and allocated support resources based on local requests through the Mass Care and Shelter Task Force.
- Bay Area agencies coordinated public information messaging through the Bay Area Joint Information System.
- Bay Area jurisdictions created public messages that were accessible to diverse communities including multi-lingual populations.

Improvement Recommendations

- Local jurisdictions in the Bay Area should continue efforts to:
 - develop facility use agreements for proposed shelter sites,
 - establish comprehensive plans for sheltering operations inclusive of animals and people with access and functional needs, and
 - clarify roles and responsibilities between Emergency Operations Centers (EOCs) and Department Operation Centers (DOCs).
- Collectively, Bay Area and state agencies should:
 - develop a comprehensive flow chart to graphically depict the differences and connection points during the processes of both medical and non-medical resource requests to avoid duplication and/or confusion, and
 - continue to exercise collaborative public information messaging through the Bay Area Joint Information System.

For questions or for more information on the 2018 Yellow Command Exercise contact:

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